

<b>Title:</b>	Operational Commissioning Strategy for People with Learning Disabilities - Update		
<b>Wards Affected:</b>	All		
<b>To:</b>	Health and Wellbeing Board	<b>On:</b>	5 June 2014
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## 1. Achievements since last meeting

1.1 At the HWBB on 26<sup>th</sup> April the Operational commissioning Strategy for People with Learning Disabilities was endorsed. The HWBB also agreed the approach of co-producing service specifications and evaluating potential solutions with providers and people who use services and their carers.

## 2. Challenges for the next three months

2.1 The HWWB asked for an update with respect to indicators related to safety and quality to be incorporated into our service modernisation and change programme.

All Torbay's service providers need to make a commitment to listen to the people they support and support them to build lives that have meaning for them. We have decided to use a quality code and we will invite all providers that support people with learning disabilities in Torbay to sign up to this code. This Code was developed by providers and is part of a broader commitment to the Winterbourne View Concordat and action plan.

The Code has a particular focus on people with challenging behaviour who have longstanding and complex support needs but can be applied to all people with learning disabilities, including those who have autism.

Specifically we want to achieve the following through The Driving Up Quality Code:

- Drive up quality in services for people with learning disabilities that goes beyond minimum standards
- Create and build a passion in the learning disability sector to provide high quality, values-led services

- Provide a clear message to the sector and the wider population about what is and what is not acceptable practice
- Promote a culture of openness and honesty in organisations
- Promote the celebration and sharing of the good work that is already out there.

2.2 It should be noted that Specific quality metrics will be developed as part of the co-production of future service provision models with service users and carers, including staff and other stakeholders.

2.3 A co-production event is being planned during June and July to take place in early September. This forum will be used to talk to service users, carers and providers to shape new services. We will continue this dialogue throughout the work that will in due course lead to the procurement of new services outlined in the commissioning strategy. Further detail will be provided in a future briefing to the HWBB.

2.4 With respect to new transport arrangements outlined in the commissioning strategy. Service user reviews commenced in early June, by late September all Learning Disability clients will have new transport arrangements in place to services either via using Personal Budgets, Service Provider managed transport, public transport or the use of mobility vehicles, following an assessment via the Trust's eligibility criteria.

### **3. Action required by partners**

3.1 None at this juncture, the HWBB will continue to receive regular updates with respect to the implementation of the commissioning strategy.

#### **Background Papers:**

Operational commissioning Strategy for People with Learning Disabilities and the related Frequently Asked Questions Document: